

John Matthews
Clarke Matthews Ltd
16 Museum Place
Cardiff
CF10 3BH

24th September 2014

Dear John,

Re: CLARKE MATTHEWS

We would like to take this opportunity to thank you for your continued assistance and technical guidance with respect to one of our residential developments.

As the managing agents for a number of properties in South East Wales, we rely on excellent working relationships with both our Clients and associated companies. After taking over the management of a prestigious development in Cardiff, we were made aware of a number of issues and asked by the Owners to have them investigated and reported on.

We were advised by one of our Board Members to contact you to undertake the investigations which you did promptly and to our exact requirements. Your specialist knowledge of construction has been instrumental in identifying defects and your reports have been technically very comprehensive. During the Management Company's AGM, you explained the problems and their solutions in simple terms which was appreciated by all in attendance.

The Board has since instigated a claim against the developers/builders and you have assisted us in a proactive and diligent manner; both at meetings and in liaising with the developers and all involved with this matter.

Thank you once again for all your assistance and we look forward to a continued working relationship with Clarke Matthews.

Yours sincerely,

Charlotte Burles MSc FNAEA FAAV MRICS